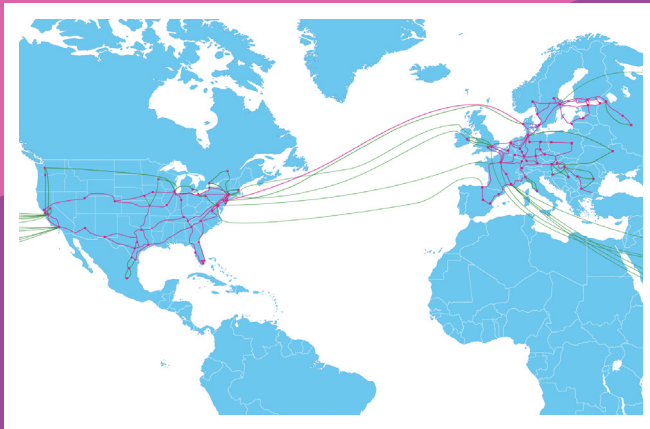


# TELIA CARRIER THE #1 GLOBAL INTERNET BACKBONE

GLOBAL REACH. AWARD-WINNING CUSTOMER CARE. WE SIMPLIFY CONNECTIVITY.



## OUR GLOBAL COMPANY

Telia Carrier is a fully owned subsidiary of Telia Company (TLSNF), the Swedish incumbent and leading Nordic and Baltic PPT, with fixed and mobile operations throughout the region

**HQ:**  
Stockholm, Sweden

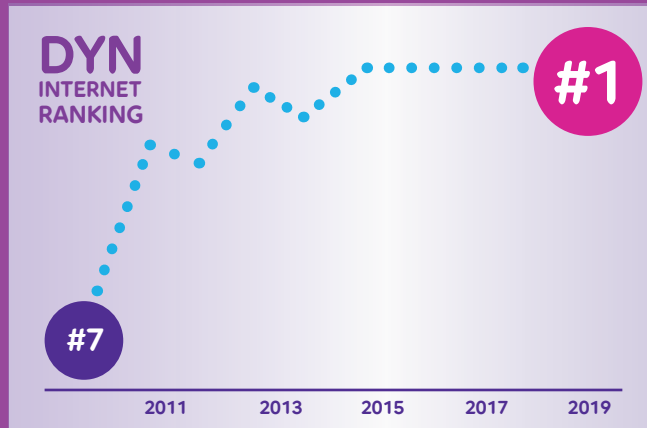
**Group net sales 2019:**  
Telia Company 9.5B USD  
Telia Carrier 600M USD

**Customer base:**  
Customers in 120+ countries

**Operations:**  
Across North America, Europe and Asia

**Network map site:**  
<https://www.teliacarrier.com/our-network.html>

*"Telia gets a 10/10 because of its global WAN and Cloud strategy, service quality, delivery coordination and excellent support with C-level backing."*



## OUR NETWORK FOOTPRINT

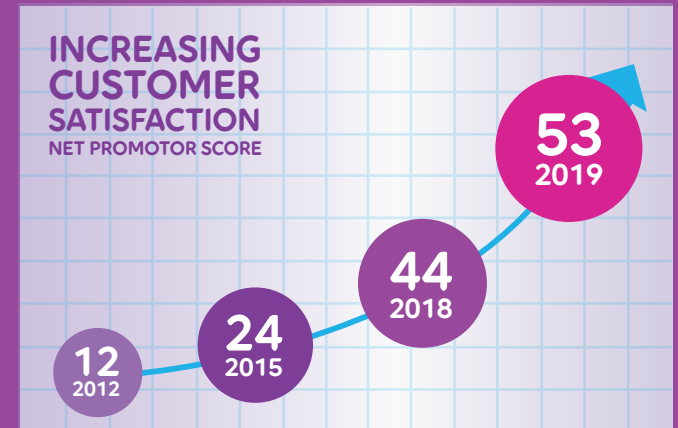
- An Internet pioneer, AS1299 was established in 1993
- World's best connected Tier 1 Internet backbone
- 67,000 km of optical fiber in North America and Europe
- 60% of global Internet routes are directly connected to AS1299
- Support bandwidth requirements from 10 Mbs to 1 Tbs+
- We connect 95% of US and European end-users within one hop
- 300+ Points-of-Presence in 120 cities worldwide
- 50+ Tb/s of edge traffic (35% annual growth)
- Directly connected to 900+ operators and 500+ content providers
- Direct on-ramps to the top 5 cloud providers
- 480 local access partners for managed end-to-end solutions

ATLANTIC • ACM

2018 Global Mid-Sized Service Provider Excellence Awards

NGON & Optical DCI AWARDS

2018 Best Global Optical Service Provider



## AWARD-WINNING CUSTOMER EXPERIENCE

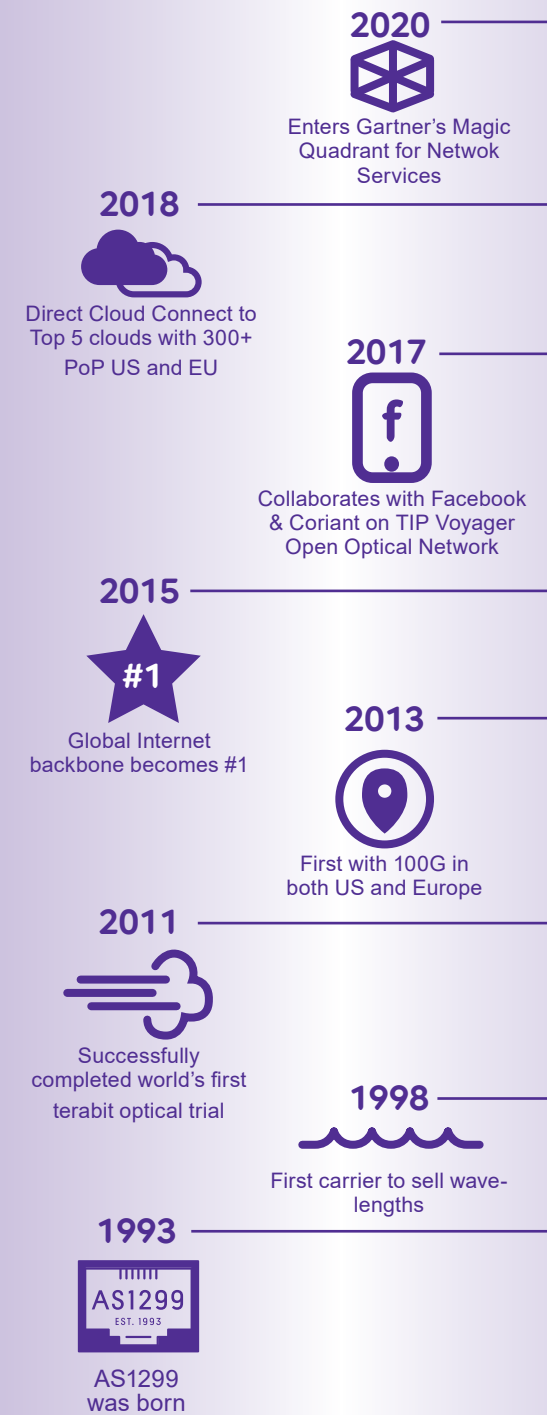
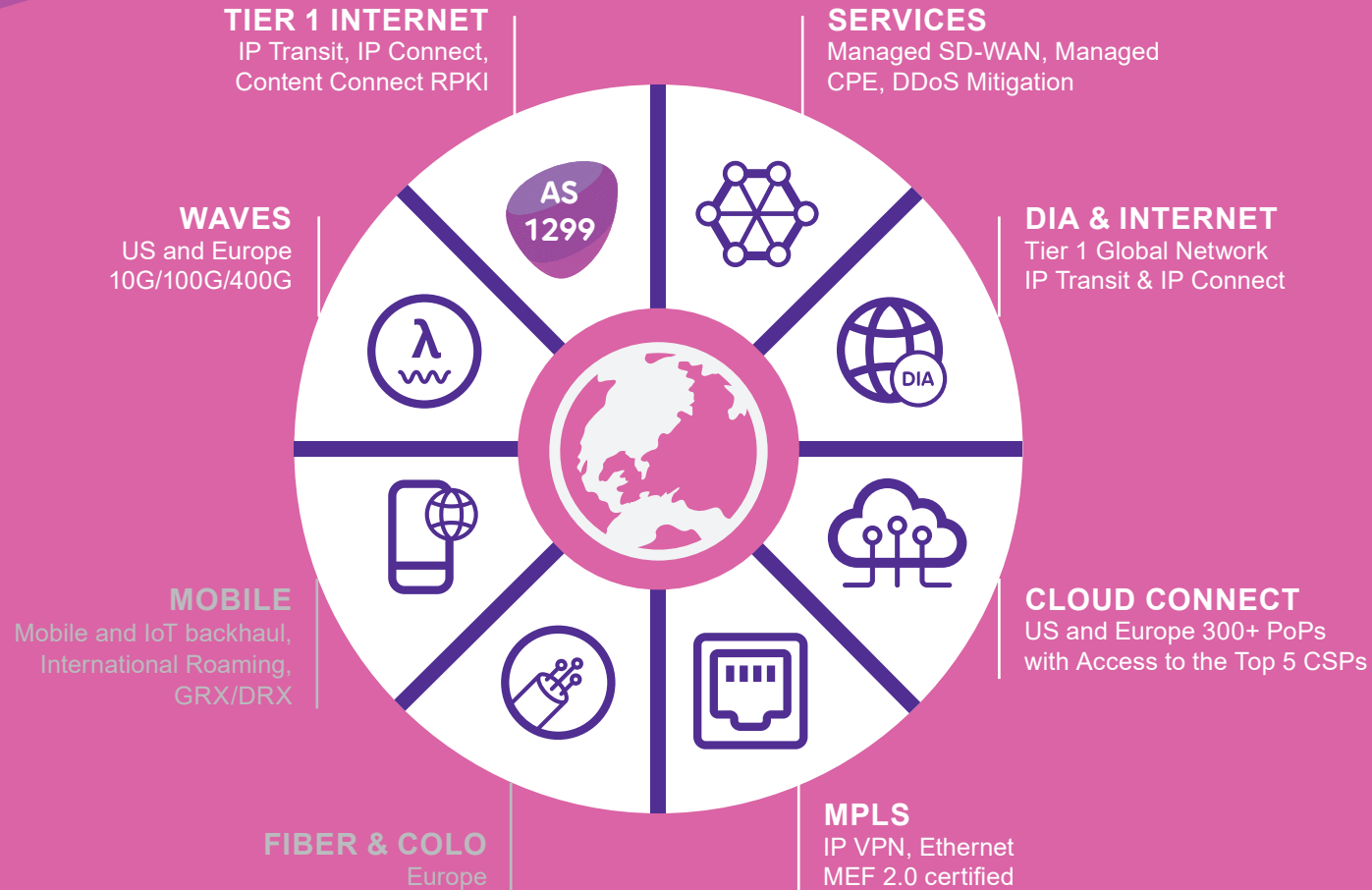
- Our service center (CSC) is staffed only by engineers
- 77% of trouble tickets are resolved by frontline staff without further escalation
- Included in Gartner's 2020 Magic Quadrant for Global Network Services

We are a great fit for multinational enterprises that:

- Have global needs, with substantial business in Europe and North America
- Require a lean and responsive provider who can deliver a smooth transition towards cloud and SD-WAN



# TELIA CARRIER SERVICE PORTFOLIO



INNOVATION TIMELINE