

TELIA CARRIER ACCEPTABLE USE POLICY

Customer is expected to use the Services in accordance reasonable industry standards and shall be responsible for its use of the Service as well as the activities of its end users or customers. Customer's use of the Service(s) provided pursuant to the Agreement shall be subject to the following Acceptable Use Policy (AUP). Customer shall not:

- i. Use the Service in a manner that violates any applicable law, statute, ordinance or regulation;
- ii. Use the Service in a manner that infringes any third party's copyright, patent, trademark, trade secret or other proprietary rights or rights of publicity or privacy;
- iii. Use the Service to commit any act that is defamatory, libelous, threatening, harassing or obscene;
- iv. Use the Service to distribute unsolicited emails, chain letters, mailbombs or SPAM (Unsolicited Bulk Email and/or Unsolicited Commercial Email);
- v. Use the Service in a manner that interferes with, disrupts, or causes an excessive or disproportionate load on TELIA CARRIER or its suppliers' infrastructure;
- vi. Use the Service to commit, or attempt to commit, acts of non-authorized relays through any third party systems,
- vii. Use the Service to forge electronic mail (including the use of fraudulent "from addresses", or to overburden a recipient or computer system by sending mass amounts of electronic mail or data with the intent to disable the recipient system or deny service;
- viii. Operate open relay/unsecure mail servers which provide SMTP functionality to third parties;
- ix. Host web sites and services provided in SPAM advertisements;
- x. Use the Service to distribute viruses, Trojan horses, worms or other similar harmful or deleterious programming routines (including port scanning); or
- xi. Use the Services in an effort to gain unauthorized access to, or attempt to interfere with or compromise the normal functioning, operation, or security of any network, system, account, computing facility, equipment, data, or information, or to use the Service to engage in any activities that may interfere with the ability of others to access or use the Service or the Internet.

Customer agrees and acknowledges that the violation of this AUP by Customer's subscribers, endusers or customers shall be deemed to be a violation by Customer of the AUP. Customer is solely responsible for the content of any postings, data, or transmissions using the Services ("Content"), or any other use of the Services by Customer. Nothing in this Acceptable Use Policy obligates TELIA CARRIER to monitor, edit or censor Customer's use of the services. TELIA CARRIER makes no guarantee regarding, and assume no liability for, the security and integrity of any data or information a Customer transmits via the Service or over the Internet.

TELIA CARRIER agrees to use reasonable efforts to notify Customer of any violations of the AUP and to give Customer an opportunity to correct any violations before taking action, provided that TELIA CARRIER shall reserve the right to suspend or block Service in cases where Telia believes that the integrity of its network is threatened by Customer's violation of the AUP, in cases where Customer's violation of this AUP involves illegal activities, or in cases where Customer is unavailable or there have been repeated AUP violations involving UCE/SPAM, mail relaying, alteration of IP address information, or denial of service attacks.