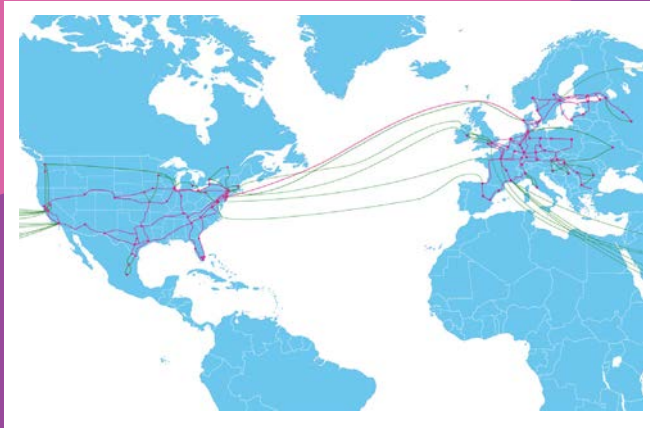


# TELIA CARRIER - THE WORLD'S LEADING INTERNET BACKBONE

GLOBAL REACH. AWARD-WINNING CUSTOMER CARE. WE SIMPLIFY CONNECTIVITY.



## OUR GLOBAL COMPANY

Our customers are the world's largest network operators, cloud and content providers, as well as enterprises that rely on business-critical connectivity.

**HQ:**  
Stockholm, Sweden

**Net sales 2020:**  
Telia Company 89,191 MSEK (~ 9.7B USD)  
Telia Carrier 5,235 MSEK (~ 569M USD)

**Customer base:**  
Customers in 125+ countries

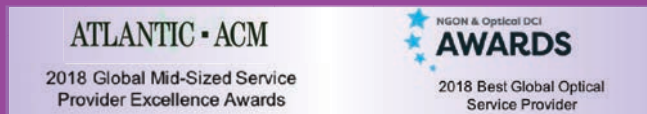
**Operations:**  
Across North America, Europe and Asia

*"Telia gets a 10/10 because of its global WAN and Cloud strategy, service quality, delivery coordination and excellent support with C-level backing."*

## OUR NETWORK FOOTPRINT

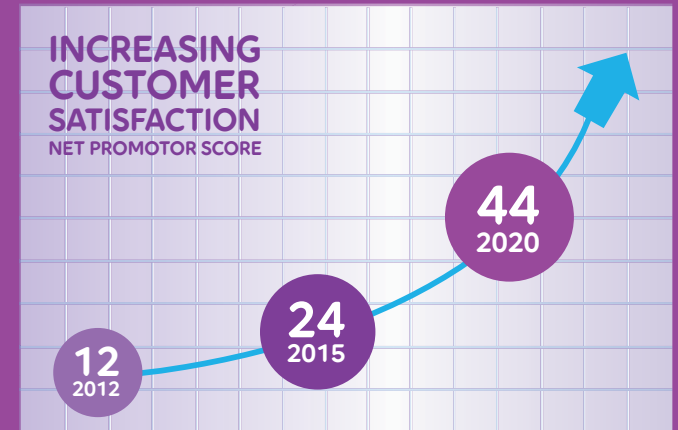
- Established in 1993 - nearly 30 years in the carrier industry
- Telia Carrier AS1299 - an Internet pioneer
- World's best-connected Tier 1 Internet backbone
- 70,000 km of optical fiber in NA and Europe
- 65% of global Internet routes are directly connected to AS1299
- Our network supports bandwidth requirements from 10 Mbs to 1 Tbs+
- We connect 95% of US and European end-users within one hop
- 320+ Points-of-Presence in 120 cities and 35 countries worldwide
- 70+ Tb/s of edge traffic (54% annual growth)
- Directly connected to 900+ operators and 500+ content providers
- Direct on-ramps to the top 5 cloud providers
- 450 local access partners for managed end-to-end solutions
- More than 2,300 customers worldwide

Our backbone has grown organically, without acquisitions, and stretches across three continents on our own infrastructure.



## CHECK OUT OUR NETWORK MAPS

<https://www.teliacarrier.com/our-network.html>



## AWARD-WINNING CUSTOMER EXPERIENCE

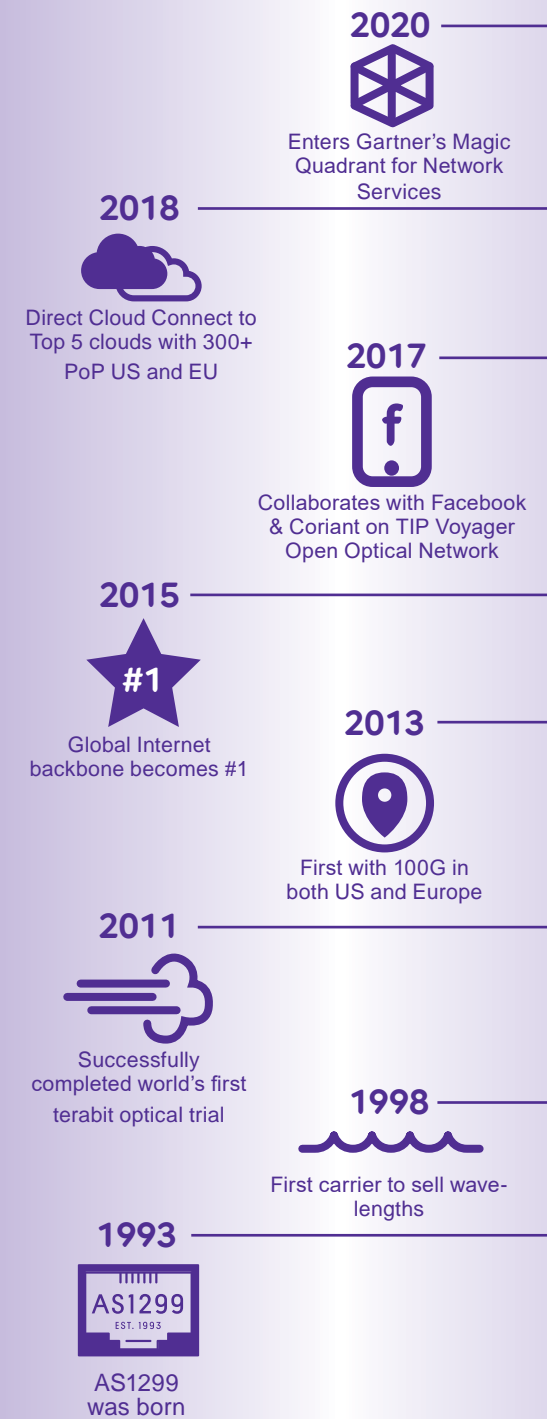
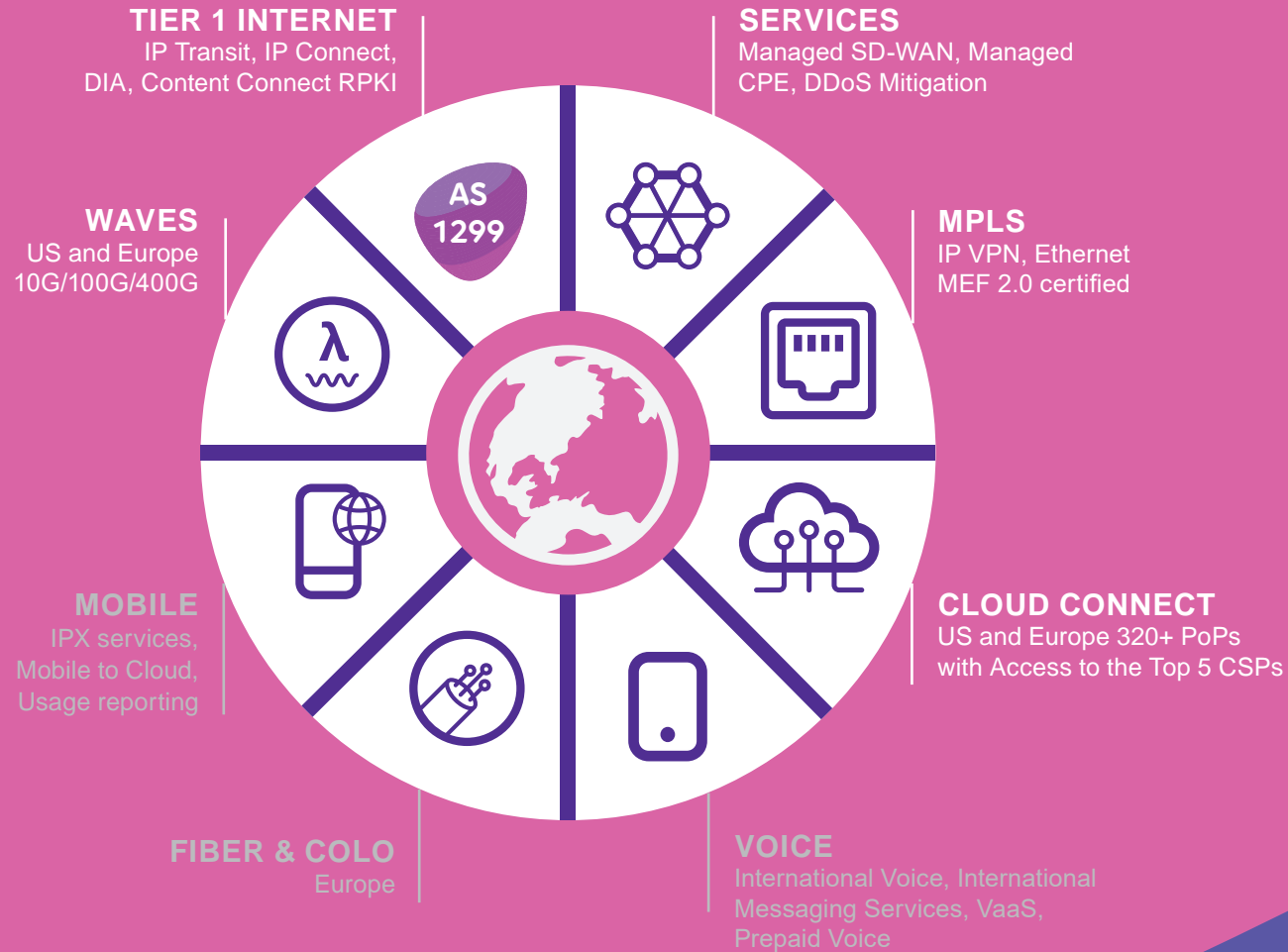
- Our service center (CSC) is staffed only by engineers
- 80% of trouble tickets are resolved by frontline staff without further escalation
- Included in Gartner's 2021 Magic Quadrant for Global Network Services

We are a great fit for multinational enterprises that:

- Have global needs, with substantial business in Europe and North America
- Require a lean and responsive provider who can offer a secure and reliable network connection as well as a smooth transition towards cloud



# TELIA CARRIER SERVICE PORTFOLIO



INNOVATION TIMELINE